



Preventative Measures, Covid-19

Our procedures, protocols and services have been reviewed and adapted to the current situation to ensure the safest and most pleasant experience for all our clients. We will be keeping this information up-to-date on a regular basis according to how the situation evolves.

Important ! Anyone who does not comply with to these guidelines could be denied access to the bike park for the remaining of the season.

Applicable government health instructions:

- No one is allowed to visit the bike park with COVID-19 symptoms.
- Maintain social distancing of 2 meters between each individual.
- Wash hands with soap and water frequently.
- Cover your nose and mouth with your elbow when coughing and sneezing.
- Throw away tissues immediately after use and wash your hands.

Rider responsibilities:

- Wash hands at the following disinfecting stations and whenever necessary:
 - Before getting to the ticket office
 - Before getting on the lift (every time!)
 - Before entering the lodge to access the restrooms
- Favor contactless payment methods.
- Hook its bike to the chairlift.
- Wear a mask to be allowed to go up the lift with another person. If not wearing a mask, go up the lift alone (except for young children who can go up with their parents).
- Wear a mask to enter the building.
- Accept that its bike will be unhooked by employees at the top of the mountain.
- Observe signage.
- Avoid gatherings.

MSS Bike Park operations in time of Covid-19:

- All new customers must fill out our risk-assessment form on our web site before they ride. To speed things up, you can fill that form out online [here](#).
- Once on site, go directly to the outside ticket office located next to the lodge's main entrance to purchase your daily lift ticket or season pass.
- Card payments (debit/credit) only.
- Limited access to the restrooms. Wearing a mask is mandatory to enter the building. Masks available for purchase at 2\$ for those who forget their own.
- Rental center and repair shop will not be available.
- Limited access to restrooms, one person at the time through the side door of the lodge.
- Bring a day's worth of water with you since access to the lodge will not be allowed.

Additional measures taken by the bike park:

- Outside ticket office protected by a glass window
- Disinfection of wristbands (lift tickets) and season passes
- Enhanced cleaning and disinfecting protocols
- Hand sanitizer dispensers throughout the site
- Installation of protective plastics on payment terminals

We are extremely excited to welcome you during this 6th season... which promises to be rather unusual and different in many aspects. We will adjust to this new reality as time goes by but the important thing to keep in mind is that we will be able to ride this summer! We appreciate your patience and support in this rather exceptional summer!